

**Are you passionate about information systems and technology and have the expertise to provide IT leadership? EastGen is proud of our leading team of the best trained, most knowledgeable staff in dairy genetics. We are looking for the next generation of industry leaders to join our team.**

**Key Areas of Responsibility:**

- overall day-to-day operations of EastGen's I.T. department including backup, security and user help systems
- operational leadership and oversight of business solutions, strategies and initiatives to support EastGen's goals for network and communications systems, hardware, software, data integrity, security, and I.T. support
- act as technical resource on IT projects, e.g., transition of EastGen's ERP system, and provide expertise and guidance for IT inquiries, troubleshooting errors and fixing system issues
- utilize the full IT team to provide technical support across the company, setup new user accounts and provide relevant training and/or orientation to existing technology and software
- manage third party I.T. service partners to ensure efficient and cost-effective acquisition of technology purchases, oversee service agreements, and monitor performance related to database upgrades/normalization and replication procedures
- act as primary contact for data support, data management issues and reporting capabilities
- develop and implement policies/procedures for electronic data processing and computer systems operations
- manage disaster data recovery and coordination of disaster recovery procedures
- regulate system access, develop firewalls and data backup procedures, and test processing systems to ensure appropriate security measures are in place
- Stay informed on new or emerging trends/technologies to identify benefits to EastGen and our business partners

**Qualifications & Competencies:**

- Bachelor's degree in Computer Science, IT or related field
- At least 5 years of experience in an I.T. service delivery role including responsibility for developing and implementing I.T. strategy
- Knowledge of program/project management and IT service delivery principles and best practices
- Strong business acumen with experience managing a budget
- Leadership and negotiation skills to persuade others, influence group discussion and supervise the I.T. team
- Ability to work effectively with all levels of staff to build effective relationships and quickly establish credibility
- Ability to put highly technical terms and complex information into easily understood terms
- Ability to work to deadlines and under pressure
- Experience in agriculture and knowledge of MS Access and MS SharePoint are assets

**Perks:** EastGen, a leader in the industry, offers a progressive, challenging work environment with a competitive compensation package including performance bonuses. We are committed to professional development and provide ongoing training opportunities to build on our strengths and develop our talent.

We encourage people with disabilities to apply for open positions. Accommodations will be available upon request for candidates participating in the various stages of the recruitment process. Please contact: [careers@eastgen.ca](mailto:careers@eastgen.ca).

**Submit application by: July 5th, 2019**

**Email: [careers@eastgen.ca](mailto:careers@eastgen.ca) or Fax: 519-821-1268**

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**"Invested in Your Future"**