

A Fresh Look and Future Focus

EastGen General Manager Brian O'Connor expressed his gratitude and shared the company's renewed vision for the future during the EastGen Evolving Together — Customer Appreciation Lunch, held in the Dairy Innovation Centre at Canada's Outdoor Farm Show in September at Woodstock, ON.

The event was a celebration of EastGen's proud history and its continued evolution since its founding in 2011. A key highlight was the **unveiling of a refreshed brand identity**, reflecting a forward-looking approach and a deep commitment to the producers it serves.

"We have a continued commitment to working with producers to achieve their goals, with a renewed energy for what's ahead," said O'Connor.

At the heart of the brand refresh is a new tagline: "EastGen Delivers." Simple and powerful, it speaks to the company's role in providing the tools, products, and expertise that help producers overcome challenges, optimize their genetics, and meet their operational goals.

"We're the same company, grounded in the same core values of passion, teamwork, leadership, innovation, accountability, and trust," O'Connor emphasized. "It's the people who make the difference."

He also reaffirmed that EastGen is 100% Canadian farmerowned, and proudly evolving its network to better serve customers across the four provinces covered. With a clear focus on the **Betterment of Agriculture**, the company continues to invest in the next generation—developing youth and supporting the future of the industry.

"We look forward to delivering to the producers of tomorrow,"

said O'Connor.



Director and Delegate Nominations

EastGen members in the following zones are invited to submit nominations for Directors and Delegates for a three-year term. Early nomination forms have been mailed and have been posted at www.eastgen.ca. All nominations must be submitted prior to **Friday, October 31, 2025**, at **5:00 p.m.**

Zone 2 — Glengarry, Prescott, Russell

Zone 5 — Hastings, Lennox & Addington, Northumberland, Prince Edward

Zone 8 - Dufferin, Bruce, Grey

SenseHub

Zone 11 – Perth

Please note Virtual Zone Meetings will be held for EastGen's entire service area. Please watch your November Update for more information on these meetings.



How the Canada Post Service Disruption Could Impact You



Now may be a great time to explore online payment options.

If you receive your EastGen statement by mail, our Customer Service Team recommends that you make other arrangements to keep your account current. We offer the following options:

1. Receive your statement by email

EastGen is offering a \$10 credit to be applied to your account for customers that sign up to receive their statement by email for the next six months.

Please respond to ar.admin@eastgen.ca if you wish to enroll for email statements.

2. Pre-authorized debit

EastGen is offering a \$25 credit to be applied to your account if you sign up to pay by pre-authorized debit. If this option does not work for you, we also accept internet payments (as a bill payment through your online banking). Please call 1-888-821-2150 and ask for Dianne Wilson, ext. 204, to be enrolled on pre-authorized debit.

3. Field collection of cheques

We continue to offer the option for customers to hand a cheque to their genetic advisor or technician. The EastGen employee will forward your cheque to head office for processing.

Thank you for your cooperation.



Promotion Options

Option 1:

15% off on all SenseHub systems (Controller and tags)

Option 2:

Trade in your Green Box and receive free install + 15% off on all SenseHub systems (Controller and tags)

Option 3:

TRY BEFORE YOU BUY

SenseHub YoungStock System (90 day trial) + 15% off (Controller and ear tags).

*25 ear tag minimum *\$500 install fee applies

SenseHub°





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Dropbox delivers.

Dropbox is the buzz of the industry. #1 PTAT proven sire with positive milk — and his daughters are turning heads for their long frames, performance, and ideal udders.





GMACE LPI	+3339
Milk	+285 kg
Fat	+69 kg (+.51%)
Protein	+53 kg (+.37%)
Conformation	+8
PTAT	+2.53
Udder Composite	+2.08
Feet & Legs Composite	+0.83

East Gen

Let's achieve more together

1-888-821-2150

eastgen.ca